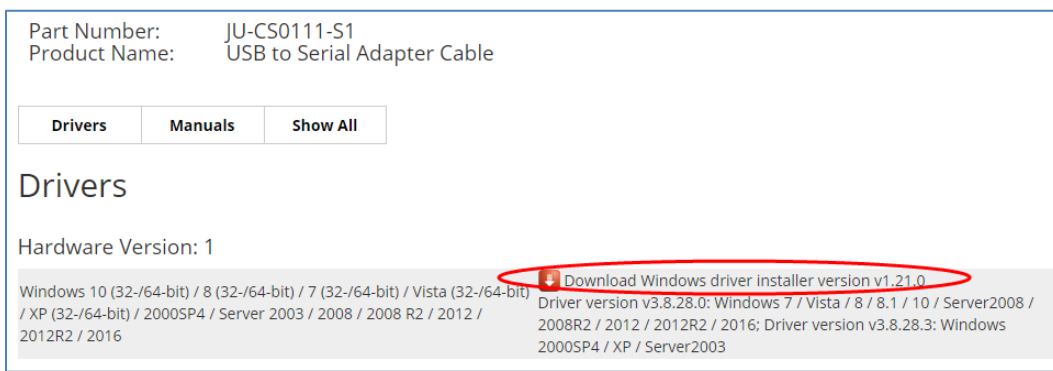


SERVICE BULLETIN: USING SIIG USB-to-SERIAL CABLE WITH WINDOWS 7 / 8.1 / 10

Possible Issue: When the SiiG cable is first plugged into a PC running Windows 7 and some verions of Windows 10, an incorrect driver is installed. The correct driver must be downloaded in order for the adaptor to correctly work.

1. Download the latest driver by clicking on the following link:
<https://www.sii.com/download/search?keyword=JU-CS0111-S1>
2. Click on the **Download Windows driver installer** as circled below:



Part Number: JU-CS0111-S1
Product Name: USB to Serial Adapter Cable

Drivers Manuals Show All

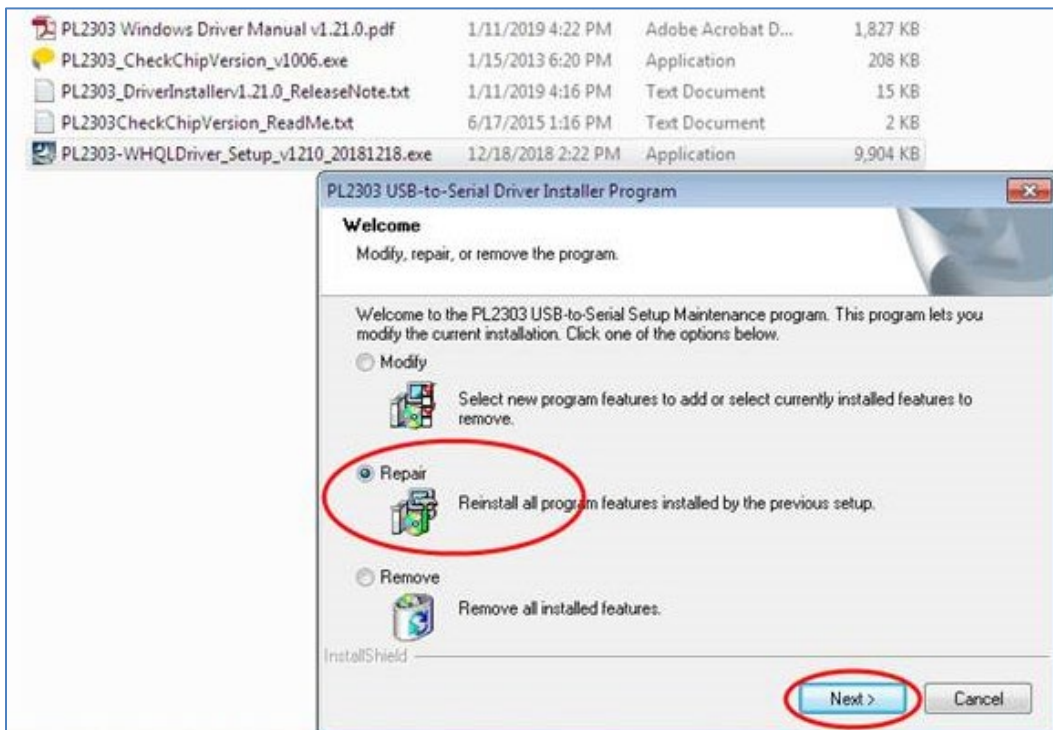
Drivers

Hardware Version: 1

Windows 10 (32-/64-bit) / 8 (32-/64-bit) / 7 (32-/64-bit) / Vista (32-/64-bit) / XP (32-/64-bit) / 2000SP4 / Server 2003 / 2008 / 2008 R2 / 2012 / 2012R2 / 2016

Download Windows driver installer version v1.21.0
Driver version v3.8.28.0: Windows 7 / Vista / 8 / 8.1 / 10 / Server2008 / 2008R2 / 2012 / 2012R2 / 2016; Driver version v3.8.28.3: Windows 2000SP4 / XP / Server2003

3. Locate the downloaded driver archive. Once you extract the zip archive, run **PL2303-WHQLDriver_Setup_v1210_20181218.exe** (or newer). Click on **Repair** as shown below and then click **Next** for the correct driver to be installed.



File Name	Date Modified	Type	Size
PL2303 Windows Driver Manual v1.21.0.pdf	1/11/2019 4:22 PM	Adobe Acrobat D...	1,827 KB
PL2303_CheckChipVersion_v1006.exe	1/15/2013 6:20 PM	Application	208 KB
PL2303_DriverInstallerv1.21.0_ReleaseNote.txt	1/11/2019 4:16 PM	Text Document	15 KB
PL2303CheckChipVersion_ReadMe.txt	6/17/2015 1:16 PM	Text Document	2 KB
PL2303-WHQLDriver_Setup_v1210_20181218.exe	12/18/2018 2:22 PM	Application	9,904 KB

PL2303 USB-to-Serial Driver Installer Program

Welcome
Modify, repair, or remove the program.

Welcome to the PL2303 USB-to-Serial Setup Maintenance program. This program lets you modify the current installation. Click one of the options below.

Modify
Select new program features to add or select currently installed features to remove.

Repair
Reinstall all program features installed by the previous setup.

Remove
Remove all installed features.

InstallShield

Next > Cancel